

Vetpost: 11th Birthday Giveaway

Terms & Conditions

Last updated: 09 July 2026

1. Promoter

This promotion is organised and run by VethQ Limited, trading as Vetpost ("the Promoter").

2. Promotional Period

- a) The promotion officially launches on **Monday, 27 July 2026**, and closes on **Tuesday, 3 November 2026**.
- b) The single birthday prize draw will be completed on **Wednesday, 4 November 2026**.

3. Prize

- a) There is one (1) prize and one (1) winner. The winner will receive:
 - i. One (1) **MG4 Urban Essence electric vehicle**, (valued at \$40,285 RRP, including initial on-road costs);
 - ii. One (1) year's supply of **Royal Canin pet food** (retail range only, valued at a maximum total of \$2,000); and
 - iii. One (1) year's supply of **VeggieDent pet treats** (25 packets valued at a maximum total of \$1,000).
- b) Promotional photographs may depict the wrapped vehicle. The wrap is for promotional purposes only and will be removed before handover to the winner.
- c) As the prize vehicle will be used for promotional purposes, it will be supplied to the winner with some mileage.
- d) The prize is not transferable or exchangeable and cannot be redeemed for cash.
- e) If any prize (or part thereof) becomes unavailable for reasons beyond the Promoter's control, the Promoter reserves the right to substitute it with a prize of equal or greater value.

4. General Eligibility

- a) This competition is open to individual New Zealand residents aged 18 or over, with a valid New Zealand delivery address.
- b) Employees of VethQ Limited, and the immediate family members of such employees, are ineligible to enter.
- c) Employees of Farmer Autovillage, and the immediate family members of such employees, are ineligible to enter.

5. How to Enter

- a) Entry into this promotion constitutes acceptance of these Terms & Conditions.
- b) Entrants earn entries by completing any of the actions below during the promotional period, or, in the case of item vi, the mini promotional period otherwise advertised (which will fall within the overall promotional period defined in Section 2):

	Entry method	Entries	Conditions
i.	Test drive an MG4 at Farmer Autovillage (116 Hewletts Road, Mount Maunganui)	10	• Entries will be allocated per test drive, limited to a maximum of ten (10) entries per person • Entrant details will be confirmed by Farmer Autovillage • This entry route does not require a Vetpost purchase
ii.	Start a Vetpost Autoship	10	• Entries will be allocated per Autoship subscription, to a maximum of fifty (50) entries per person • Entries based on this method must not be paused, cancelled or otherwise inactive at the time of prize draw.
iii.	Create a Vetpost Pet Profile	5	• Entries will be allocated per person, limited to a maximum of five (5) entries – i.e. multiple pet profiles on the same Vetpost account will not obtain additional entries • This entry route does not require a Vetpost purchase
iv.	Shop selected brands	2	• Entries will be allocated per qualifying brand, once per order regardless of quantity. For example, orders containing three (3) of the qualifying brands will obtain six (6) entries • Our competition landing page (https://vetpost.co.nz/11th-birthday-giveaway/) will detail the qualifying brands that an entrant may purchase. These are currently: - Royal Canin - Bravecto - Veggiedent - Equest - NuVetra • Entries based on this method must not have been exchanged or refunded at the time of prize draw
v.	Sign up to the Vetpost newsletter	1	• Entries based on subscriptions to the newsletter must be valid and opted-in to marketing emails at the time of prize draw. • This entry method is limited to new subscribers only • This entry route does not require a Vetpost purchase
vi.	Follow us to win bonus entries on socials	Variable	• From time to time, we will run mini-competitions on our social media channels (specifically, Facebook, Instagram and TikTok) • The corresponding social media post or story will communicate: - the number of entries a winner will receive; - any specific action for entrants to undertake in order to participate; and - the time period in which entrants need to undertake the specified action • Winners of these mini-competitions will - be contacted via the corresponding social media platform to obtain their details - receive an entry (or entries) into the main prize draw • These mini-competitions will be governed by both these Terms & Conditions, and any specific terms in the social media post or story. In the event of conflict or ambiguity, these Terms & Conditions prevail. • This entry route does not require a Vetpost purchase

- c) Entrants may enter via more than one method and may earn multiple entries, provided each entry relates to a separate, genuine and qualifying action.
- d) A participant's chance of winning depends on the total number of eligible entries received across all entry methods – i.e. the more entries an entrant earns, the greater their chance.
- e) Except where a maximum is stated above, there is no limit to the total number of entries an entrant may earn.
- f) Entries must be made in good faith. The Promoter reserves the right to disqualify any entry that, in its sole discretion, appears to be fraudulent, automated, or otherwise contrary to the spirit of the promotion, including entries not associated with a genuine qualifying action or that exploit the entry process.

6. Winner Notification

- a) The winner will be selected by a single random electronic draw conducted under the supervision of a Vetpost representative, using an impartial online randomiser tool to ensure fairness and transparency.
- b) The winner will be contacted by email, phone, or social media (as applicable) within seven (7) days of the draw.
- c) If the winner cannot be contacted within seven (7) days, or is found to be ineligible, the Promoter reserves the right to conduct a redraw using the same random selection method to determine a new winner.
- d) The prize will be fulfilled within thirty (30) days of winner confirmation unless otherwise agreed.
- e) The vehicle will be made available for collection, or delivered by a method of our choosing, to a valid New Zealand address.
- f) The Promoter may request government-issued identification to verify a participant's identity, age, and residency. Verification documents will be collected and stored securely in accordance with the Vetpost Privacy Policy and the Privacy Act 2020.
- g) The Promoter's decision is final, and no correspondence will be entered into.

7. Sponsor and Platform Disclaimer

- a) Participating brands have provided prizes and/or advertising support only, and therefore are not involved in the administration, operation, or fulfilment of this promotion.
- b) This competition is in no way sponsored, endorsed, administered by, or associated with Facebook, Instagram, TikTok or any other social media or advertising platform.

8. Publicity

- a) By entering, participants agree to allow Vetpost to use their name, pet's name, and/or photo for promotional purposes without additional compensation.

9. Privacy

- a) Personal information collected from entrants will be used for the purpose of administering this promotion, contacting the winner, and any other purpose the entrant has separately consented to.
- b) All personal data will be handled in accordance with the Vetpost Privacy Policy available at vetpost.co.nz/privacy-policy and the Privacy Act 2020.

10. Termination

- a) The Promoter reserves the right to modify, suspend, or terminate the promotion at any time without prior notice, in the event of circumstances beyond its reasonable control or if the promotion is subject to abuse.
- b) This will be communicated through Vetpost's official channels.

11. Limitation of Liability

- a) Except for any liability that cannot be excluded by law, the Promoter and its partners accept no responsibility for any loss, damage, or injury (including indirect or consequential loss) suffered as a result of participation in this promotion or acceptance of the prize.

12. Dispute Resolution

- a) In the event of a dispute concerning the interpretation or implementation of these Terms & Conditions, the parties agree to first attempt to resolve the dispute through good faith negotiations.
- b) If the dispute cannot be resolved through negotiations, it shall be referred to mediation or arbitration as agreed upon by the parties.
- c) These Terms & Conditions are governed by the laws of New Zealand, and any disputes arising in connection with this promotion shall be subject to the exclusive jurisdiction of the New Zealand courts.

13. Contact Details

- a) For any questions regarding this promotion, please contact Vetpost at info@vetpost.co.nz.