

VetHQ Limited (trading as Vetpost) 10 Year Birthday Giveaway Terms & Conditions

1. Promoter

This promotion is organised and run by **VetHQ Limited, trading as Vetpost** (“the Promoter”).

2. Promotional Period

The promotion officially launches **Monday, 27 October 2025**, and closes **Sunday, 30 November 2025**. All final draws will be completed by **Monday, 1 December 2025**.

3. Eligibility

- Open to individual **New Zealand residents aged 18 or over**.
- Employees of VetHQ Limited/Vetpost, participating sponsors, and their immediate families are not eligible to enter.
- Entrants must have a valid New Zealand delivery address.

4. How to Enter

Entry methods differ per participating promotion and are outlined in the sub-terms below. Each eligible purchase or action within the specified period entitles the entrant to participate in the relevant draw, subject to the entry limits set out below.

Entries into multiple separate draws are permitted, provided each entry is associated with a separate eligible purchase made during the promotional period. Cancelled or refunded orders are not eligible.

Participants may submit multiple entries; however, entries must be made in good faith. The Promoter reserves the right to disqualify any entries that, in its sole discretion, appear to be fraudulent, automated, or otherwise violate the spirit of the promotion. This includes, but is not limited to, entries that are not associated with genuine purchases or that exploit the entry process.

5. Winner Notification

Winners will be selected by a random electronic draw conducted under the supervision of a Vetpost representative. The draw will be performed using an impartial online randomiser tool to ensure fairness and transparency.

Winners will be contacted by email, phone, or social media (as applicable) within seven (7) days of each draw. If a winner cannot be contacted within seven (7) days, or is found to be ineligible, the Promoter reserves the right to conduct a redraw using the same random selection method to determine a new winner.

Prizes will be fulfilled within thirty (30) days of winner confirmation unless otherwise stated.

Physical prizes will only be delivered to valid New Zealand addresses; digital prizes (e.g., vouchers or store credit) will be sent via email.

If any prize or portion of a prize becomes unavailable for reasons beyond the Promoter's control, the Promoter reserves the right to substitute the prize (or part thereof) with a prize of equal or greater value.

The Promoter may request government-issued identification to verify a participant's identity, age, and residency. Verification documents will be collected and stored securely in accordance with the Vetpost Privacy Policy and the Privacy Act 2020.

The winner's first name and region may be published on Vetpost's official website and/or social media channels following confirmation.

6. Publicity

By entering, participants agree to allow Vetpost to use their name, pet's name, and/or photo for promotional purposes without additional compensation.

7. General

- Prizes are **not transferable or exchangeable**, and cannot be redeemed for cash.
- The Promoter's decision is final and no correspondence will be entered into.
- This promotion is in no way sponsored, endorsed, administered by, or associated with Facebook, Instagram, or any other social media platform.
- Except for any liability that cannot be excluded by law, the Promoter and its partners accept no responsibility for any loss, damage, or injury (including indirect or consequential loss) suffered as a result of participation in this promotion or acceptance of any prize.

- In the event of any inconsistency between these general terms and the sub-terms for a specific promotion, these general terms shall prevail.

8. Sponsor Disclaimer

Participating brands have **provided prizes and/or advertising support only**. They are **not involved in the administration, operation, or fulfilment** of this promotion. Any queries should be directed to Vetpost.

9. Privacy

Personal information collected from entrants will be used solely for the purpose of administering this promotion and contacting winners.

All personal data will be handled in accordance with the Vetpost Privacy Policy available at vetpost.co.nz/privacy-policy

10. Termination

The Promoter reserves the right to modify, suspend, or terminate the promotion at any time without prior notice, in the event of circumstances beyond its reasonable control or if the promotion is subject to abuse. Any material changes will be communicated through Vetpost's official channels.

11. Dispute Resolution

In the event of a dispute concerning the interpretation or implementation of these Terms & Conditions, the parties agree to first attempt to resolve the dispute through good faith negotiations. If the dispute cannot be resolved through negotiations, it shall be referred to mediation or arbitration as agreed upon by the parties.

These Terms & Conditions are governed by the laws of New Zealand. Any disputes arising in connection with this promotion shall be subject to the exclusive jurisdiction of the New Zealand courts.

SUB TERMS & CONDITIONS BY PROMOTION

A. Zoetis Holiday House of Travel Voucher Giveaway

- **Prize:** \$12,500 House of Travel Voucher
 - **How to Enter:** Purchase any Zoetis product during the promotional period (27 October 2025 - 30 November 2025). One (1) eligible order equals one (1) entry into the draw.
 - **Draw Date:** Monday, 1 December 2025. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.
 - **Conditions:** Winners will be randomly chosen from all eligible entries received during the promotional period. The voucher must be used in accordance with House of Travel's own terms.
 - **Sponsor Notice:** Zoetis has supplied the prize but is not involved in the administration or fulfilment of this giveaway.
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B. Zoetis Farmlands – Vetpost Voucher Giveaway

- **Prize:** \$5,000 Vetpost Voucher
 - **How to Enter:** Purchase any **Simparica Trio 3-pack** during the promotional period (1 October 2025 - 30 November 2025) and check out using your Farmlands Card to receive one (1) entry into the draw. One (1) eligible order equals one (1) entry into the draw.
 - **Draw Date:** Monday, 1 December 2025. Winners will be randomly chosen from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative. Voucher Expiry: Promotional vouchers issued as prizes must be redeemed within twelve (12) months of the date of issue.
 - **Sponsor Notice:** Zoetis has provided the prize but is not involved in the management of this giveaway.
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C. Zoetis Weekly \$1,000 Vetpost Vouchers

- **Prize:** Six (6) x \$1,000 Vetpost Credit

- **How to Enter:** Purchase any **Simparica Trio or Revolution Plus** product during the promotional period. (27 October 2025 - 30 November 2025). One (1) eligible order equals one (1) entry into the draw.
 - **Draws:** Weekly draws will be held for one (1) winner each week on Monday, 3 November 2025, Monday, 10 November 2025, Monday, 17 November 2025, and Monday, 24 November 2025. A final double draw (two winners) will be conducted on Monday, 1 December 2025. Winners will be randomly selected from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative. All eligible entries received during the promotional period will be included in each weekly draw, unless the entrant has already won a prize in this promotion.
 - **Prize:** \$1,000 Vetpost Credit issued in the form of four (4) x \$250 vouchers for use on the Vetpost website to purchase products online. The vouchers are not redeemable for cash, not transferable, and must be used in accordance with Vetpost's standard terms of sale. Voucher Expiry: Promotional vouchers issued as prizes must be redeemed within twelve (12) months of the date of issue.
 - **Sponsor Notice:** Zoetis has provided prizes but is not involved in the draw or fulfilment.
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D. Zoetis Social Giveaway – Win a Year's Supply of Simparica Trio or Revolution Plus

- **Prize:** Six (6) x Year's Supply of Trio or Revolution Plus (winner's discretion) (4 x 3 Packs - valued up to \$250).
- **How to Enter:** This promotion consists of five (5) individual Facebook giveaway posts published by Vetpost during the promotional period. To enter, follow the Vetpost Facebook page, like the giveaway post, and comment as prompted in that post. Each post represents a separate giveaway. Limit one (1) entry per person per post. The winner for each post will be randomly selected from all eligible comments on that specific post.
- **Draws:** Weekly draws will be held for one (1) winner each week on Monday, 3 November 2025, Monday, 10 November 2025, Monday, 17 November 2025, and Monday, 24 November 2025. A final double draw (two winners) will be conducted on Monday, 1 December 2025. Winners will be randomly selected from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.

- **Sponsor Notice:** Zoetis has supplied prizes only and is not involved in this promotion.
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E. Dyson Vacuum Giveaway – Newsletter Sign-Up Draw

Prize: Two (2) Dyson V8 Vacuums, each valued at \$699.

Number of Winners: Two (2) winners — one (1) vacuum per winner.

How to Enter: Sign up to the Vetpost mailing list between **27 October and 30 November 2025**. One (1) entry per new email address.

Draw Date: Monday, 1 December 2025. Winners will be randomly selected from all eligible newsletter sign-ups received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.

Sponsor Notice: Dyson is not affiliated with or responsible for this promotion.

F. Dyson Vacuum Giveaway – New Customer Draw

Prize: Two (2) Dyson V8 Vacuums, each valued at \$699.

Number of Winners: Two (2) winners — one (1) vacuum per winner.

How to Enter:

Place your first order with Vetpost between **27 October and 30 November 2025** to receive one (1) entry into the draw. Limit one (1) entry per person.

Draw Date: Monday, 1 December 2025. Winners will be randomly selected from all eligible first-time customer purchases received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.

Sponsor Notice: Dyson is not affiliated with or responsible for this promotion.

G. Hill's Science Diet – Food for a Year

- **Prize:** One (1) winner will receive Hill's Science Diet food of their choice for one (1) year, to a maximum total value of \$1,000 NZD (RRP). The prize will be supplied in the form of Hill's Science Diet food products and must be redeemed within twelve (12) months of the prize being awarded. Any unused value is non-refundable, non-transferable, and cannot

be redeemed for cash or alternative products.

- **How to Enter:** Purchase any **Hill's Science Diet product** during the promotional period. (27 October 2025 - 30 November 2025). One (1) eligible order equals one (1) entry into the draw.
 - **Draw Date:** Monday, 1 December 2025. Winners will be randomly chosen from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.
 - **Sponsor Notice:** Hill's has supplied the prize but is not involved in running this promotion.
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H. Virbac Veggiedent for a Year

- **Prize:** One year's supply of Veggiedent (26 x 15 packs of Veggiedents valued at \$1,000).
 - **How to Enter:** Purchase any **Veggiedent** product during the promotional period. (27 October 2025 - 30 November 2025). One (1) eligible order equals one (1) entry into the draw.
 - **Sponsor Notice:** Virbac has supplied the prize but is not involved in the administration of this giveaway.
 - **Draw Date:** Monday, 1 December 2025. Winners will be randomly chosen from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.
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I. Nuvetra for a Year

- **Prize:** One year's supply of Nuvetra up to the value of \$1,000; any unused value is non-refundable and not transferable to other products.
- **How to Enter:** Purchase any **Nuvetra** product during the promotional period (27 October 2025 - 30 November 2025). One (1) eligible order equals one (1) entry into the draw.

- **Draw Date:** Monday, 1 December 2025. Winners will be randomly chosen from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.
 - **Sponsor Notice:** Nuvetra has supplied the prize but is not involved in the operation or fulfilment of this promotion.
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J. 4CYTE Equine Giveaway

- **Prize:** 1 x 4CYTE Equine Gel (1L)
 - **How to Enter:** Purchase any 4CYTE Equine Gel (250ml or 1L) during the promotional period (27 October 2025 - 30 November 2025). One (1) eligible order equals one (1) entry into the draw.
 - **Draw Date:** Monday, 1 December 2025. Winners will be randomly chosen from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.
 - **Sponsor Notice:** Interpath has supplied the prize but is not involved in the operation or fulfilment of this promotion.
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K. 4CYTE Canine Giveaway

- **Prize:** 1 x 4CYTE Gel for Dogs (200ml)
 - **How to Enter:** Purchase any 4CYTE Gel for Dogs during the promotional period (27 October 2025 - 30 November 2025). One (1) eligible order equals one (1) entry into the draw.
 - **Draw Date:** Monday, 1 December 2025. Winners will be randomly chosen from all eligible entries received during the promotional period. Draws will be conducted by random electronic selection under the supervision of a Vetpost representative.
 - **Sponsor Notice:** Interpath has supplied the prize but is not involved in the operation or fulfilment of this promotion.
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For any questions regarding this promotion, please contact Vetpost at info@vetpost.co.nz

Last updated: 24 October 2025